



EMERGENCY & POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN

ARTARMON

EPIRMP – v18

Emergency & Pollution Incident Response Management Plan	
Occupant:	Artarmon Recycling Pty Ltd
Street Address:	10 McLachlan Ave, Artarmon NSW 2064
Telephone:	1300 424 646

i. Review & Revision History

Document Review

Date	Version	Summary of Changes	Authorised by:
19 Mar 2018	00	<i>Whole Document – Annual review of document – minor changes/corrections Update of document test date</i>	<i>Ros Dent</i>
31 Oct 2018	01	<i>Revised Document – Annual review of document - minor changes/corrections Dates, format changes and addition of version control table</i>	<i>Ros Dent</i>
31 Jan 2019	02	<i>Revised Document – Facility details and contacts – change of Supervisor</i>	<i>Ros Dent</i>
26 Feb 2019	03	<i>Revised Document – Facility details and contacts – change of Supervisor</i>	<i>Amanda Kacho</i>
17 May 2019	04	<i>Revised Document – Annual review of document – review following PIRMP drill</i>	<i>Ros Dent</i>
03 Jun 2019	05	<i>Revised Document – Facility details and contacts – change of staff</i>	<i>Ros Dent</i>
15 Jul 2019	06	<i>Revised Document – Facility details and contacts – change of staff</i>	<i>Ros Dent</i>
29 Nov 2019	07	<i>Revised Document – Facility details and contacts – change of staff</i>	<i>Ros Dent</i>
15 Apr 2020	08	<i>Revised Document – Annual review of document – review following PIRMP drill</i>	<i>Ros Dent</i>
24 Nov 2020	09	<i>Revised Document – Facility details and contacts – change of staff</i>	<i>Tom O’Brien</i>
18 Jun 2021	10	<i>Revised Document – Annual review of document – review following PIRMP drill</i>	<i>Hugh Goymour</i>
04 Aug 2022	11	<i>Revised Document – Facility details and contacts – change of staff Review following PIRMP drill</i>	<i>Albert Chen</i>
01 Aug 2023	12	<i>Revised Document – Version control, Document format, Facility and Emergency Contacts, EPIRMP test register updated</i>	<i>Jacueline Nguyen</i>
12 Feb 2024	13	<i>Update contacts</i>	<i>Anil Odemis</i>
21 Feb 2025	14	<i>Revised Document-Emergency Service Contact-Emergency Evacuation Diagram updated</i>	<i>Anil Odemis</i>
12 May 2025	15	<i>Revised Document-Emergency Contacts (24hr) updated</i>	<i>Anil Odemis</i>
21 July 2025	16	<i>Revised Document- EPIRMP test register updated</i>	<i>Anil Odemis</i>
26 Oct 2025	17	<i>Revised Document-Document format updated</i>	<i>Anil Odemis</i>
08 April 2026	18	<i>Revised Document-Emergency Evacuation Diagram updated</i>	<i>Anil Odemis</i>

ii. Test (Drill) Record

Date	Method	Scenario	Tested by:
<i>08 May 2018</i>	<i>On-site live test</i>	<i>Small fire</i>	<i>Tom O'Brien</i>
<i>17 Apr 2019</i>	<i>On-site live test</i>	<i>Small fire</i>	<i>Arvind Kumar</i>
<i>02 Apr 2020</i>	<i>On-site live test</i>	<i>Small fire</i>	<i>Arvind Kumar</i>
<i>17 Jun 2021</i>	<i>On-site live test</i>	<i>Small fire</i>	<i>Arvind Kumar</i>
<i>02 Aug 2022</i>	<i>On-site live test</i>	<i>Major fire</i>	<i>Zulkifi Ibrahim</i>
<i>01 Aug 2023</i>	<i>On-site live test</i>	<i>Major spill</i>	<i>Zulkifi Ibrahim</i>
<i>31 July 2024</i>	<i>On-site live test</i>	<i>Major fire</i>	<i>Anil Odemis, Zulkifi Ibrahim</i>
<i>18 July 2025</i>	<i>On-site live test</i>	<i>Small fire</i>	<i>Zulkifi Ibrahim</i>

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1 Purpose

This integrated *Emergency and Pollution Incident Response Management Plan (EPIRMP)* has been developed to comply with work health and safety and environmental legislation in relation to *Bingo Industries (BINGO)* management of safety and pollution-related emergency management at sites under their control. To achieve integration between the two legislative frameworks, *BINGO* has adopted *Australian Standard 3745-2010 Planning for emergencies in facilities (AS3745-2010)* in developing this *EPIRMP* where the term *emergency* is interchangeable between health and safety and environment events.

The *WHS Regulations* requires a PCBU to prepare, maintain and implement the **Emergency Plan** for the workplace.

All holders of environment protection licences, or licensees, are required to prepare a **Pollution Incident Response Management Plan (PIRMP)** in accordance with section 153A of the POEO Act. All details on the legislative requirements in this document to test and implement the plan has been developed in accordance with NSW EPA Guideline for PIRMP (September 2022).

The sites consolidated consent and as per the EP&A Act requires the development of an **Emergency & Fire Response Plan** to the satisfaction of the NSW Fire Brigade to manage fire risks onsite and detail emergency evacuation procedures.

This document is intended to capture the requirements of all three legislative frameworks in a framework set out as per AS3745-2010.

2 Scope

This *EPIRMP* specifically relates to the site and activities at 10 McLachlan Ave, Artarmon NSW 2064.

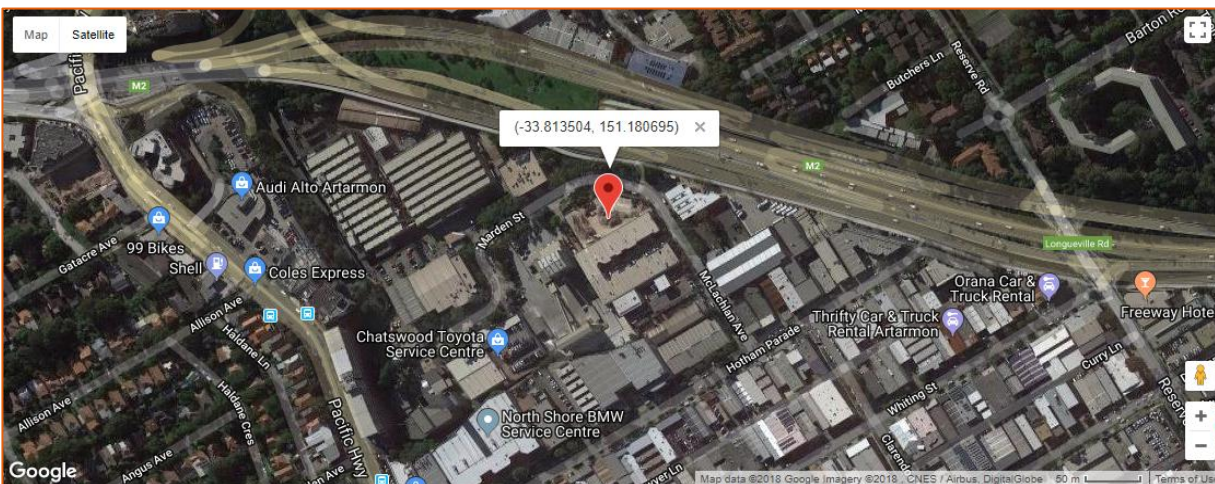
2.1 Environment Protection Licences

EPL 20763 which authorises the scheduled activities of waste processing and waste storage.

2.2 Hours of Operations

Activity	Day	Time
Pre-scheduled Activities - Unloading of vehicles may be carried out wholly within the fully enclosed facility (only permitted for registered account customers)	Monday to Sunday	6:00pm – 7:00am
	Public Holidays	Nil
Operations (other than construction work) - the receipt, handling, storage and/or emplacement of waste on-site - the treatment, processing, reprocessing, transport and disposal of waste	Monday to Sunday	7:00am – 06:00pm
	Public Holidays	Nil
Special Conditions This condition does not apply to the delivery of material outside the hours of operation permitted by this condition, if that delivery is required by police or other authorities for safety reasons; and/or the operation or personnel or equipment are endangered. In such circumstances, prior notification must be provided to the EPA and affected residents as soon as possible, or within a reasonable period in case of emergency.		

2.3 Site Aerial Plan



Lat Long	GPS Coordinates	Map Mouse Over Location
(-33.813504, 151.180695)	33° 48' 48.6144" S 151° 10' 50.502" E	(-33.812433, 151.186355)

3 Site Contact Details

Artarmon Resource Recovery Facility		
Address:	10 McLachlan Ave, Artarmon NSW 2064	1300 424 646
	(Entry via – 10 McLachlan Ave)	
Head Office - Sydney		
Address:	Level 2 - 5 Murray Rose Avenue, Sydney Olympic Park NSW 2127	1300 424 646
Contact:	enquiries@bingoindustries.com.au or https://www.bingoindustries.com.au/contact-us	
Emergency Contacts (24hr)		
Junaidi Ibrahim	Site Manager	0407086166 Junaidi.Ibrahim@bingoindustries.com.au
Ziad Daher	Operations Manager – Recycling Centres West	0424 164 399 Ziad.Daher@bingoindustries.com.au
Tom Davison	Safety Manager	0437 963 948 Thomas.Davison@bingoindustries.com.au
Ros Dent	Head of Safety and ESG Assurance	0416 685 615 Ros.Dent@bingoindustries.com.au

4 EPIRMP Availability

This *EPIRMP* is available for workers, contractors, and visitors in the following locations:

- Hardcopy onsite – main office, area supervisor offices, weighbridges.
- Softcopy – BINGO intranet (Intelex Document Control).
- Grab-n-Go (EPIRMP Summary Packs) for each location.

This is also available online at:

<https://www.bingoindustries.com.au/who-we-are/regulations-compliance/site-compliance-documents>

5 Definitions

Term	Definition	Source
Chief Emergency Warden	Shift Supervisor – assumes control of the site until the arrival of the Emergency Services. Remains the key Bingo control person during the incident and during recovery.	OPL-SEQ027
Dangerous incident	means an incident that exposes a worker to a serious risk emanating from an immediate or imminent exposure to: <ul style="list-style-type: none"> (a) an uncontrolled escape, spillage, or leak of a substance, or (b) an uncontrolled implosion, explosion, or fire, or (c) an uncontrolled escape of gas or steam, or (d) an uncontrolled escape of a pressurised substance, or (e) electric shock, or (f) the fall or release from height of any plant, substance, or thing, or (g) the collapse, overturning, failure or malfunction of, or damage to, any plant that is required to be authorised for use in accordance with the regulations, or (h) the collapse or partial collapse of a structure, or (i) the collapse or failure of an excavation or of any shoring supporting an excavation or tunnel, or (j) the inrush of water, mud, or gas in workings, in an underground excavation or tunnel, or (k) the interruption of the main system of ventilation in an underground excavation or tunnel, or (l) any other event prescribed by the regulation. 	WHS Act
Emergency	An event that arises internally, or from external sources, which may adversely affect the occupants or visitors in a facility, and which requires immediate response.	AS 3745-2010
Emergency codes	A standardised colour code for notification, identification and response activation used in emergency response.	AS 3745-2010
Emergency Wardens	Area Supervisor – assumes control of their area and liaise with the <i>Chief Emergency Warden</i> .	AS 3745-2010
Emergency Control Organisation	Persons appointed by the <i>Emergency Planning Committee</i> to direct and control the implementation of the facility’s emergency response procedure.	AS 3745-2010
Emergency Planning Committee	Persons responsible for the documentation and maintenance of this emergency plan	AS 3745-2010
Emergency Response Team	Specialist personnel, appointed to attend specific incidents, to contain, control or eliminate the emergency using emergency response equipment. For Bingo sites this includes traffic controllers.	AS 3745-2010
Emergency Services	Includes: <ul style="list-style-type: none"> • Police • Ambulance • Fire and Rescue, HAZMAT • State Emergency Services • NSW Fire Services • Energy Australia (electrical) • Sydney Water (water & wastewater) 	
EP&A Act	<i>Environmental Planning & Assessment Act 1979</i> (NSW)	EP&A Act

Term	Definition	Source
Incident	An incident causing or threatening material harm to the environment, and/or an exceedance of the limits or performance criteria in this approval.	POEO Act
Material Harm to the environment	means, if: (i) it involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or (ii) it results in actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding \$50,000 (or such other amount as is prescribed by the regulations), and loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.	POEO Act
Nominal Roll Holder	Area Supervisor.	OPL-SEQ027
Notifiable incident	A notifiable incident is when: <ul style="list-style-type: none"> • A person dies. • A person experiences a serious injury or illness. • A potentially dangerous incident occurs. 	WHS Act
POEO Act	<i>Protection of the Environment Operations Act 1997</i> (NSW)	POEO Act
Point Person	Is the incident controller for the purpose of communication – both internally and externally.	This document.
Pollution	means, (a) water pollution, or (b) air pollution, or (c) noise pollution, or (d) land pollution.	POEO Act
Pollution incident	Means an incident or set of circumstances during or as a consequence of which there is or is likely to be a leak, spill, or other escape or deposit of a substance, as a result of which pollution has occurred, is occurring or is likely to occur. It includes an incident or set of circumstances in which a substance has been placed or disposed of on a premises, but it does not include an incident or set of circumstances involving the emission of any noise.	POEO Act
Serious injury or illness	means: (e) Immediate treatment as an in-patient in a hospital, or (f) Immediate treatment for: (i) the amputation of any part of his or her body, or (ii) a serious head injury, or (iii) a serious eye injury, or (iv) a serious burn, or (v) the separation of his or her skin from an underlying tissue (such as degloving or scalping), or (vi) a spinal injury, or the loss of a bodily function, (vii) serious lacerations, or medical treatment within 48 hours of exposure to a substance.	WHS Act
WHS Act	<i>Work Health and Safety Act 2011</i> (NSW)	WHS Act
WHS Regulation	<i>Work Health and Safety Regulation 2025</i> (NSW)	WHS Regulation

6 Roles and Responsibilities

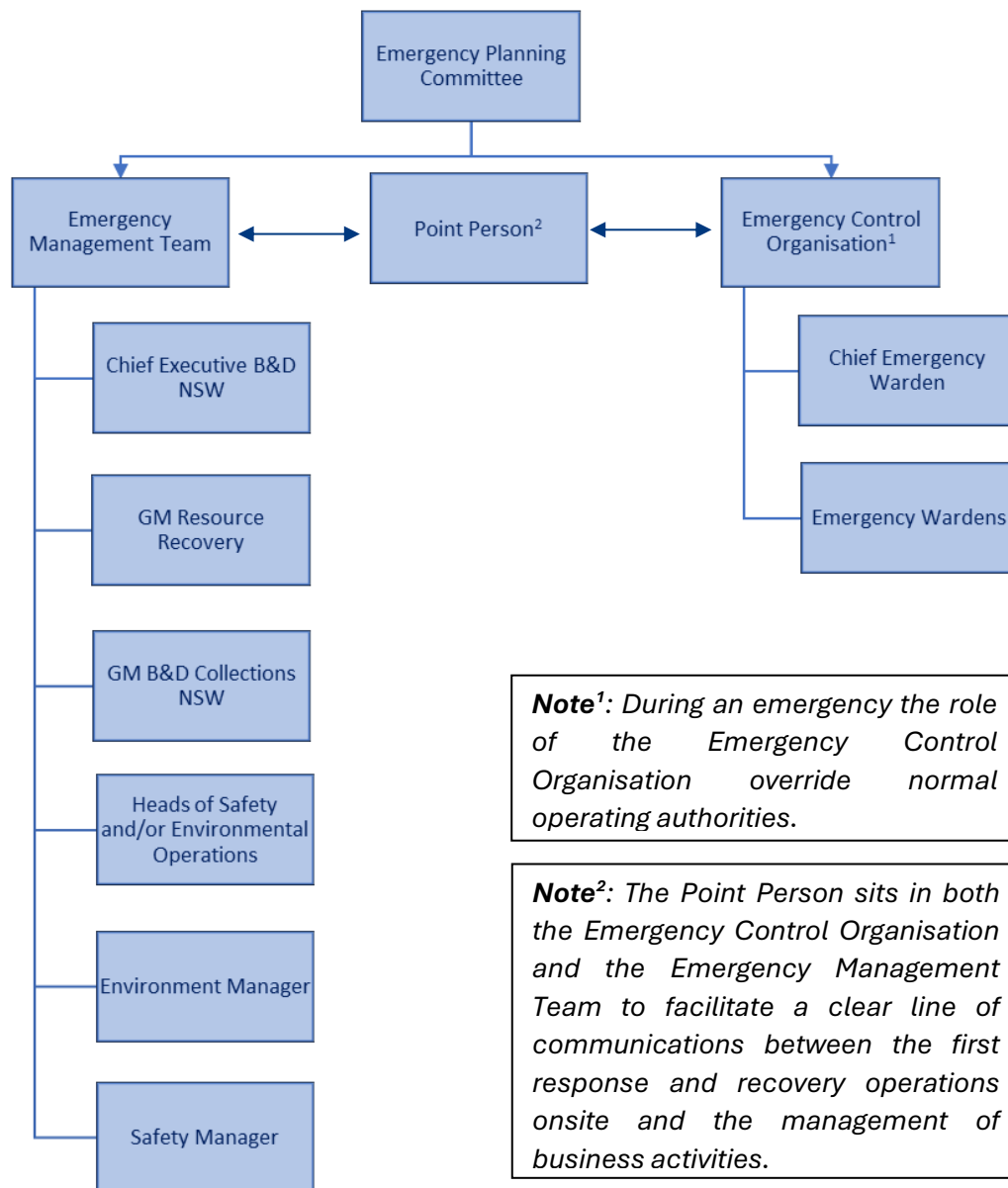
Roles listed in this section are specific to the Bingo facility to which this plan was developed.

Role	Responsibilities
<p>Chief Emergency Warden <i>Shift Supervisor</i></p>	<ul style="list-style-type: none"> • Assume control of the site until the <i>Emergency Services</i> arrive. • Determine the nature of the emergency and response requirements. • Ensure the appropriate <i>Emergency Service</i> has been notified. • Be the key contact point for <i>Emergency Services</i> once they arrive onsite and provide a debrief of occurrences. • Notify <i>Emergency Wardens</i> of the situation, as required. • Initiate <i>EPIRMP</i>, evacuate areas if required, control activities onsite in relation to access and traffic management. • Check with <i>Emergency Wardens</i> to ensure all persons have been evacuated and accounted for. • Notify the <i>Point Person</i> as nominated communications officer.
<p>Emergency Planning Committee <i>General Manager Resource Recovery</i> <i>Head of Safety and ESG Assurance</i> <i>Environmental Manager</i> <i>Safety Manager</i> <i>Environment Officer</i></p>	<ul style="list-style-type: none"> • Developing the <i>EPIRMP</i>. • Reasonably identify potential emergency events. • Ensuring that resources are provided to enable the development and implementation of the <i>EPIRMP</i>. • Nominating the validity period for the <i>EPIRMP</i>. • Ensuring the <i>EPIRMP</i> is readily identifiable and available to the appropriate persons. • Establishing the <i>Emergency Control Organisation</i> to operate in accordance with the <i>EPIRMP</i>. • Establishing the <i>Emergency Response Team</i>. • Assisting the <i>Emergency Management Team</i>. • Authorising, or having authorised, the release and implementation of the <i>EPIRMP</i>. • Provide awareness of the <i>EPIRMP</i> to relevant stakeholders. • Provide formalised training to relevant stakeholders including all the active roles listed within this <i>EPIRMP</i>. • Testing the <i>EPIRMP</i> in accordance with Section 10 of this <i>EPIRMP</i>. • Reviewing the <i>EPIRMP</i> and updating in accordance with Section 10 of this <i>EPIRMP</i>. • Establishing arrangement to ensure the continuity of the <i>Emergency Control Organisation</i>. • Ensuring roles listed in this <i>EPIRMP</i> are accurate and maintained. • Ensuring procedures are in place to ensure visitors are made aware of the emergency response procedures. • Ensuring a system to manage records is in place and maintained.
<p>Emergency Control Organisation <i>Chief Emergency Warden</i> <i>Emergency Wardens</i> <i>Point Person</i></p>	<ul style="list-style-type: none"> • Activating this <i>EPIRMP</i>. • Take management control of the site over the normal management structure. • Liaise and instruct the <i>Emergency Response Team</i> in relation to initial control of the incident. • Liaise and instruct the <i>First Aiders and Nominal Roll Holders</i> in relation to control of the incident.

Role	Responsibilities
<p>Emergency Management Team (EMT) Chief Executive B&D NSW GM Resource Recovery GM B&D Collections NSW General Manager Chief Development & Stakeholder Officer General Counsel Head of Safety and ESG Assurance</p>	<ul style="list-style-type: none"> • Manage all non-site activities that may impact or be impacted by the emergency response. • Notify all relevant local area stakeholders. • Notify all relevant authorities. • Manage communications, such as website updates, social media, local media and wider media coverage. • Manage Bingos business continuity and recovery, e.g., diversion of incoming wastes (if applicable), recovery activities, repairs etc. • Liaises with relevant authorities following the incident. • Undertake an incident investigation post incident, and ensure learnings are act upon.
<p>Emergency Response Team Area Supervisors Operations Managers</p>	<ul style="list-style-type: none"> • Test and maintain specialised emergency equipment. • Ensure PPE is maintained and available. • Provide first response to incidents to contain or control the incident until <i>Emergency Services</i> arrive, includes <i>Traffic Controllers</i>. • Respond in accordance with training and experience. • Follow the direction given by the <i>Chief Emergency Warden</i>. • Work with and under the direction of the <i>Emergency Services</i> as requested.
<p>Point Person To be appointed by EMT pending nature of the incident</p>	<ul style="list-style-type: none"> • Main point of contact for emergency communications. • Is the direct line of communication between the <i>Emergency Control Organisation</i> and the <i>Emergency Management Team</i>.
<p>Emergency Wardens Area Supervisors</p>	<ul style="list-style-type: none"> • Assume control of their assigned area. • Liaise with <i>Chief Emergency Warden</i> regarding the nature of the emergency and the response requirements. • Follow the direction given by the <i>Chief Emergency Warden</i>. • Evacuate areas if required, control activities in their area in relation to access and traffic management. • Check to ensure areas have been evacuated and all persons are accounted for. • Assist the <i>Nominal Roll Holder</i> in identifying public vehicles and occupants. • If personnel or vehicles cannot be accounted for inform the <i>Chief Emergency Warden</i>. • Document activities were able, and report back to <i>Chief Emergency Warden</i>. • Do not leave assigned area until the emergency has been cleared.
<p>First Aid Officers</p>	<ul style="list-style-type: none"> • Provide initial aid to injured persons in accordance with competency and training. • During an evacuation, grab the first aid kit in their area and take to <i>Emergency Assembly Point</i>. • Liaise with <i>Chief Emergency Warden</i> and <i>Emergency Wardens</i> in relation to first aid activities. • Liaise with emergency services in relation to first aid activities undertaken. • Maintain first aid equipment including kits and defibs.

Role	Responsibilities
Nominal Roll Holder <i>Area Supervisor</i>	<ul style="list-style-type: none"> Obtains list of public vehicles on site. Liaise with other <i>Emergency Wardens</i> in locating and managing public vehicles and occupants.
Observer	<ul style="list-style-type: none"> Someone appointed to watch, and record activities undertaken during a test of this <i>EPIRMP</i>. Provide unbiased feedback to the <i>Emergency Control Organisation</i> and <i>Emergency Management Team</i> during the debriefing. Ensure both positive and negative aspects are identified.

6.1 Roles and Responsibility Flowchart



7 Activating the *EPIRMP*

Any member of the *Emergency Control Organisation* can activate the *EPIRMP* (including after hours). The *EPIRMP* must be activated as soon as an emergency is identified and assessed as to the nature of the incident.

For *WHS incidents* this *EPIRMP* must be activated if there has been, or a potential for, a serious or notifiable incident.

For *pollution incidents* this *EPIRMP* must be activated if there has been, or a potential for, *material harm* to the environment.

8 Communications

Managing information and messaging during an emergency is critical to Bingo's operations. The types of communications include managing the emergency response and where possible managing external communications such as media responses, social media, and communications with regulators.

8.1 Communications Responsibilities

Emergency Management Team

Is responsible for:

- Notifying the relevant authorities.
- Communicating with local area stakeholders. This will be done by door knock and phone calls where applicable.
- Liaising with media outlets and providing statements.
- Providing information, updates, and reports to Bingo Senior Management.

Point Person

Is responsible for:

- Providing information and updates to the *Emergency Management Team* from the *Emergency Control Organisation*.
- Providing information, updates, and instructions to the *Emergency Control Organisation* from the *Emergency Management Team*.

Emergency Control Organisation

Is responsible for:

- Alerting the site of the emergency using the relevant *Emergency Code*.
- Notifying and communicating with emergency services.

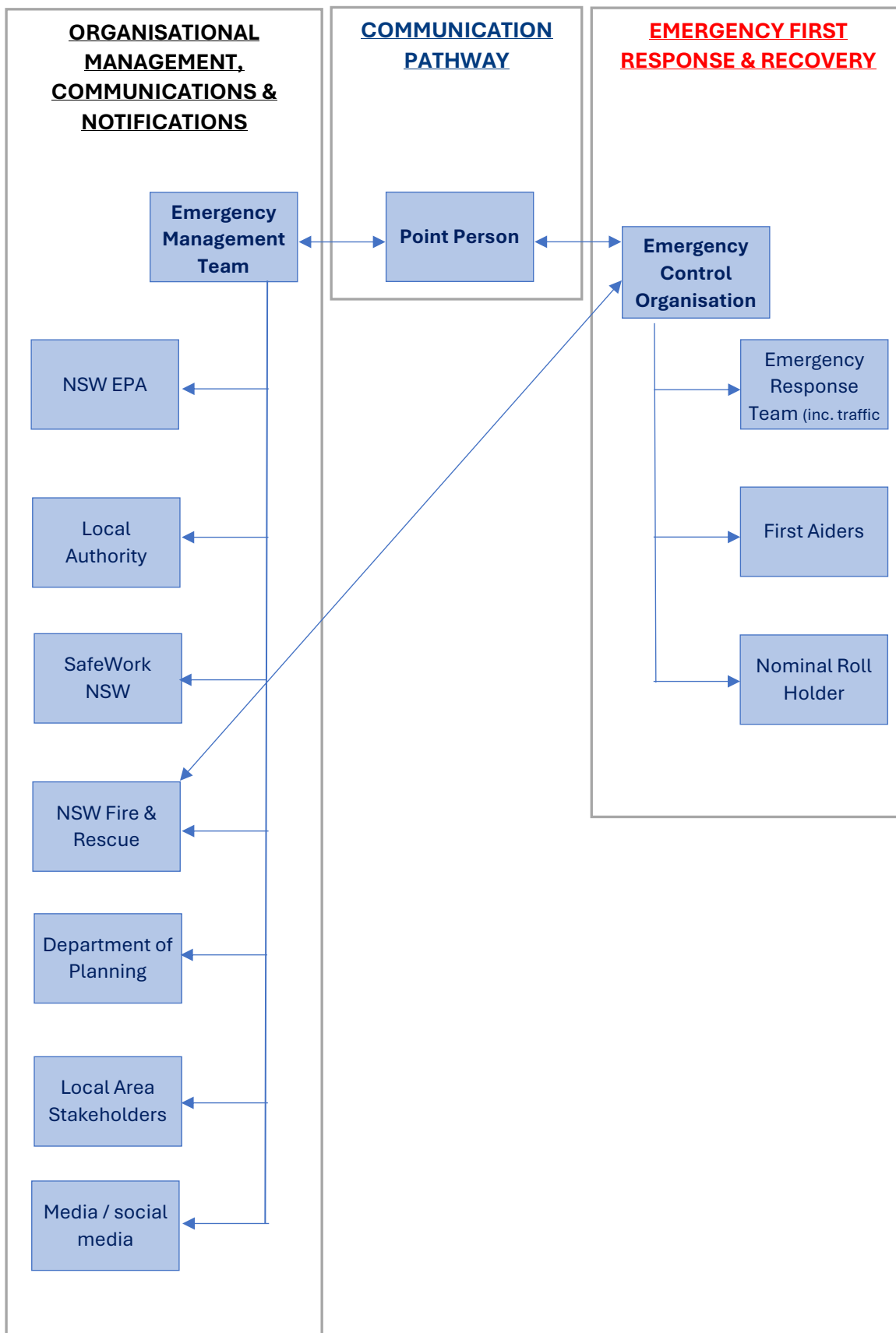
8.2 Communications Mechanisms

The main forms of onsite communications, in priority order, are:

1. UHF radio.
2. Mobile phone.
3. Face-to-face.

See Appendix A: Emergency Contacts & BINGO Incident Management Chart

8.3 Communications Flowchart



9 Notification

9.1 WHS Incidents

Notifiable incidents will be notified to SafeWork NSW:

- (1) immediately after becoming aware of the incident.
- (2) by telephone: 13 10 50.
- (3) And if requested, written notification within 48 hours.

9.2 Pollution Incidents

Pollution incidents will be notified if the incident causes or threatens to cause *material harm* to the environment. Notification must be carried out to the NSW EPA *immediately* after the nominated person becomes aware of the incident, to each *relevant authority* via the specified format in Appendix A, in the following order:

- NSW EPA
- Local Authority
- SafeWork NSW
- NSW Fire and Rescue (if not already contacted by the Emergency Control Organisation)
- Department of Planning, Housing and Industry

9.3 Persons responsible for notification

If a *notifiable incident* or *pollution incident* occurs the following persons are responsible for notifying the required parties.

Position	Name
<i>Head of Safety and ESG Assurance</i>	<i>Ros Dent</i>
<i>Safety Manager</i>	<i>Thomas Davison</i>

See Appendix A – Emergency Contacts

10 Testing and Reviewing

10.1 Testing the EPIRMP

Testing the *EPIRMP* allows deficiencies in its activation and management to be identified in a controlled environment. Deficiencies may include training, resources, infrastructure, communications, and response methods. It may also provide insight into individual and team behaviours during stressful situations that impact the overall response and control of emergency situations.

The *Emergency Planning Committee* must test this *EPIRMP* no greater than annually from the date of publishing. As this is an integrated *EPIRMP* *Bingo* will undertake two annual tests of this *EPIRMP*.

- 1) A test of a *pollution incident* emergency response, and
- 2) A test of a general WHS emergency response.

Testing will be one or a combination of the following:

- Desktop test – the *Emergency Control Organisation*, *Emergency Management Team* and other relevant or invited stakeholders review an emergency scenario in an office-based environment. The intent is to collectively step through a sequence of actions to identify the emergency, control the incident, and then recover from the incident back to business-as-usual operations having no impact on day-to-day operations.
- Onsite walk-through test – the *Emergency Control Organisation*, *Emergency Management Team* and other relevant or invited stakeholders review an emergency scenario in a walk-through process. The intent is to collectively step through and practice a sequence of actions to identify the emergency, control the incident, and then recover from the incident back to business-as-usual operations having minimal impact on day-to-day operations.
- Onsite live test – the *Emergency Control Organisation*, *Emergency Management Team* and other relevant or invited stakeholders undertake a physical emergency scenario drill. The intent is to collectively act out and practice actions taken to identify the emergency, control the incident, and then recover from the incident back to business-as-usual operations. This activity is undertaken under a live site which will cause minor disruptions to day-to-day operations.

IMPORTANT: To avoid confusion, emergency tests shall use the following phrase at the start of each communication:

“Exercise Exercise Exercise, this is a drill”.

For each test performed an observer, or multiple observers, will be appointed to watch and document the decisions and actions made by the *Emergency Control Organisation* and other acting parties. During the incident debrief the observer will relay any observations, both positive and negative, for discussion.

For every test performed a debrief must be held to review the performance of each party. This is a critical chance to review and improve *Bingo*’s response to an emergency.

IMPORTANT: Emergencies have been known to occur at the same time as an emergency test causing confusion. If this is to happen *Bingo* has nominated the phrase:

“Emergency Emergency Emergency, this is not a Drill”

10.2 Incident Debrief

Management of emergency response incidents is critical in the continuity of Bingo's operations. Due to the nature of the activities onsite and materials handled, both known and unknown, effective emergency response requires continual improvement.

Undertaking an incident debrief following a test or activation of the *EPIRMP* allows the *Emergency Planning Committee, Emergency Management Team, Emergency Control Organisation* and *Emergency Response Team* to review decisions, actions, and outcomes, both positive and negative, in Bingo's handling of the emergency response.

An incident debrief will be included in all *EPIRMP* tests, and as soon as practical following an emergency response.

The incident debrief will be facilitated by the *Emergency Planning Committee* and the following must attend:

- The *Emergency Management Team*.
- The *Emergency Control Organisation*.
- The *Emergency Response Team*.
- Other relevant parties including, *Emergency Services, First Aiders, Nominal Roll Holders*.

Note: Attendance to the incident debrief will be determined by the nature of the incident and availability of personnel. A minimum of one nominated representative from each group must attend the debrief session.

Following any incident debrief, communications will be distributed to all employees and relevant stakeholders as required.

10.3 Reviewing the *EPIRMP*

The *Emergency Planning Committee* must ensure this *EPIRMP* is reviewed and updated to ensure it remains relevant to the sites activities and following the identification of improvements. The *EPIRMP* will be reviewed and updated:

- 1) Annually, from the date of publishing, and within 1 month of an incident occurring.
- 2) Following an *EPIRMP* test where improvements were identified.
- 3) Following an incident debrief where improvements were identified.
- 4) Following changes to site activities or personnel.
- 5) Following changes to neighbouring properties or developments.
- 6) Following changes to any regulatory requirements.

11 Reporting & Records

11.1 Internal Reporting

Following any incident managed by this *EPIRMP*, Bingo will undertake an incident investigation and provide finding and recommendations relating to the management of that incident.

Refer to Bingo's internal procedure for incident management and investigations.

11.2 External Reporting

The *Environmental Manager* will report on *Bingo's* compliance to the *PIRMP* requirements in the *Annual Return*. The following information will be reported:

- That this *EPIRMP* has been prepared as required under the legislation.
- That this *EPIRMP* is available at the premises.
- The availability of this *EPIRMP* on the publicly accessible *Bingo* website.
- That the *EPIRMP* has been tested within the last 12 months, including the date of the last test.
- That the *EPIRMP* has been updated, if required, including the date of the last update.
- How many times the *EPIRMP* has been activated during that reporting period, and the dates it was activated.

All other reporting will be managed on a case-by-case basis and as requested by the external parties.

11.3 Records

A summary of EPIRMP tests and document reviews will be recorded in the front of this plan.

Detailed records relating to this *EPIRMP* will be kept on *Bingo's* internal server for minimum of 5 years. These records may include:

- Incident investigation reports.
- Regulator correspondence including notices.
- Meeting minutes and debrief notes.
- Corrective action reports.
- Training records.

Records will be managed in accordance with *Bingo's* document control procedure.

12 Training

Training to effectively implement this *EPIRMP* includes:

Emergency Planning Committee

- Internal – *EPIRMP* General.

Emergency Management Team

- Internal – Crisis communications plan.
- Internal – *EPIRMP* General.
- Internal – *EPIRMP* Activation Training.

Emergency Control Organisation

- External – Warden training.
- Internal – Spill and leak management and control.
- Internal – *EPIRMP* General.
- Internal – *EPIRMP* Activation Training.

Emergency Response Team

- External – First response fire.
- Internal – Asbestos awareness.
- Internal – Spill and leak management and control.
- Internal – Water management systems.
- Internal – *EPIRMP* General.
- Internal – Traffic management.
- Internal – *EPIRMP* Activation Training.

First Aiders

- External – Provide first aid.
- Internal – *EPIRMP* General.
- Internal – *EPIRMP* Activation Training.

Weighbridge Operators

- Internal – Threat response.
- Internal – *EPIRMP* General.
- Internal – *EPIRMP* Activation Training.

All other workers, contractors and visitors will be trained and/or notified of their responsibilities under this *EPIRPM* in the site induction.

Training is managed by Bingo's internal training and development procedures.

13 Emergency Hazard Identification & Risk Assessment

This section identifies a summary of significant site-specific emergency events and assesses them using Bingo’s risk matrix format.

For detailed requirements see the Incident Management Procedure.

		CONSEQUENCE Actual or Potential (worst credible) Level is set at highest impact type	5. Severe [Critical]	4. Major [Significant]	3. Moderate [Moderate]	2. Minor [Minor]	1. Incidental [Negligible]
IMPACT TYPE	Health		* Severe illness or chronic exposure resulting in fatality or significant life shortening effects.	* Illness or chronic exposure resulting in significant life-impacting effects.	Illness or significant adverse health effect needing a high level of medical treatment or management.	Mild illness or health effect and/or some functional impairment that needs some treatment but is usually easily managed medically.	Illness or effect with limited or no impact on ability to function – no treatment necessary.
	Safety		* Fatality or life threatening injuries, or resulting in substantial life changing permanent disability e.g. blindness, loss of hand(s), limbs or use of limbs.	* Serious injuries, requiring immediate emergency hospital treatment as an inpatient, resulting in significant permanent disabling injury (e.g. reduced mobility, loss of fingers or extended temporary impairment and/or extended hospitalisation). Serious/dangerous incident/occurrence (as per regulatory reporting definition).	One or more injuries that are serious enough to result in lost time, non-permanent disabling injuries or an injury that may require non-emergency hospitalisation as an inpatient (i.e. most LTIs).	Injuries requiring competent first aid, treatment by a medical professional or as a hospital outpatient and typically no time lost (i.e. FAIs and most MTIs).	Injury that does not require any treatment.
	Environment		Unauthorised destruction of important populations of habitat, species, relics or natural environment or adverse impact on human health or community.	Uncontained extensive and measurable medium-term but repairable off site impact on habitat, species, human health, community or natural environment.	Localised and measurable medium-term uncontained but repairable impact on habitat, species or natural environment human health or community.	Localised (on site) and measurable short-term and contained impact on habitat, species or natural environment with no discernible impact on human health or community.	No discernible impact on or measurable impairment of habitat, species or natural environment (air, water, land) human health or community.
	Property Damage		Severe damage to infrastructure – multiple items of plant or equipment requiring replacement or requiring shutdown and overhaul of a major site. Significant business interruption and recovery costs.	Major damage to infrastructure, and/or equipment inoperable or made unsafe for use requiring replacement or major repair/overhaul. Shut-down of smaller site may be necessary, or HV/HME written off. Material business interruption and recovery costs.	Moderate damage requiring repairs before full use (to pre-damage levels) is possible. LV written off. Some business interruption.	Minor damage which does not impede immediate and short term use, but requires repair for sustainable ongoing use.	Very minor damage akin to ‘fair wear and tear’ - not requiring rectification for ongoing use.
	Regulatory		Significant prosecution action, including personal liability risk to Company officers	Formal, higher level intervention (e.g. prohibition or prevention notice) at a site and risk of further interventions at other sites. Material risk of regulatory investigation or prosecution.	Formal intervention e.g. issuing an Improvement Notice or abatement notice at a site but unlikely to escalate if complied with.	Risk of penalising action unlikely and any intervention is limited to a field report (or similar).	No non-compliance or risk of penalising actions and any intervention is limited to a nonbinding observation.
	Community/Reputation		Widespread community unrest and/or adverse national/international media coverage.	Community alarm at a regional level and adverse and longer running local/regional media coverage.	Coordinated community concern at a local level and limited local media coverage.	A clustering of complaints and risk of local media interest.	Isolated complaint from a local individual.
	Quality		Incident that may result in significant erosion of market value or loss of reputation.	Incident that results in a potential or actual claim (or rework) in excess of AUD100K and that generally requires external engineering or legal support.	Incident that results in a potential or actual claim (or rework) of up to AUD100K and can be resolved internally (i.e. without external expert support).	A customer complaint or incident resulting in a potential or actual claim (or rework) under AUD5K (e.g. credit note or product reject)	Minor incident with no resulting impact on the customer.

13.1 WHS Emergency Incidents

This table is a summary of the potential safety-related emergency situations identified for the site that may pose a significant risk of harm to a person. The assessment includes defining the controls as **preventative (p)** or **mitigating (m)** in relation to managing the identified emergency scenarios.

WHS Operational Hazards	Inherent Risk	Controls Preventative (P) / Mitigating (M)		Residual Risk
Fire, smoke and explosion caused by waste handling process, arson, plant/machinery or worker activity: <ul style="list-style-type: none"> Plant and equipment Buildings and structures Storage and handling of wastes Storage and handling of chemicals 	Severe	<ul style="list-style-type: none"> Waste and process monitoring – visual and thermo imaging (P) Waste containment procedures (P) Non-conforming waste procedures (P) Equipment inspection and routine maintenance schedules (P) 24/7 fire watch (P) 	<ul style="list-style-type: none"> Fire safety systems and essential measures (M) Site warning system and communications (M) Firefighting mobile plant (M) Trained first response personnel (M) Water reuse and diversion system (M) Site CCTV surveillance (P) 	Major
Hazardous chemical exposure from storage and handling or spills: <ul style="list-style-type: none"> Handling during clean-up of spills Hazardous atmospheres 	Moderate	<ul style="list-style-type: none"> Limited allowable storage quantities (P) Landfill gas monitoring (P) Hazardous chemicals registers/MSDS (P) (M) Landfill gas management plan (P) (M) 	<ul style="list-style-type: none"> Bunding and diversion systems (P) (M) Spill kits and emergency response equipment (M) Personal protective equipment (P) 	Minor
Mobile plant and vehicles accidents involving: <ul style="list-style-type: none"> Plant rollover Loss of operator control Plant and vehicle collision Pedestrian collision 	Severe	<ul style="list-style-type: none"> Equipment inspection and routine maintenance schedules (P) Road design (P) Road maintenance (P) Infrastructure protection – barriers (M) 	<ul style="list-style-type: none"> Traffic management plan (P) (M) Traffic controllers (P) Interaction management – exclusion zones, spotters (P) Physical supervision (P) 	Moderate
Fixed plant and equipment accidents including: <ul style="list-style-type: none"> Crushing, severing or entrapment Falls Electric shock 	Severe	<ul style="list-style-type: none"> Maintenance procedures (P) Operational procedures (P) (M) Trained operators (P) 	<ul style="list-style-type: none"> Equipment design – guarding and e-stops (P) Restricted access areas – exclusion zones, signage (P) 	Moderate
Personal threat from: <ul style="list-style-type: none"> Robbery or hold up at weighbridge or office Personal assault Bomb threat 	Moderate	<ul style="list-style-type: none"> Secure access (P) Emergency call buttons (M) 	<ul style="list-style-type: none"> Cash handling procedures (P) Economic turn to cashless (P) Accounts for large ongoing transactions (P) 	Minor
Medical emergency from: <ul style="list-style-type: none"> Unknown medical event Trauma from accident 	Major	<ul style="list-style-type: none"> First aiders (M) 	<ul style="list-style-type: none"> First response equipment – first aid kits, defib (M) 	Major

13.2 Environment Pollution Incidents

This table is a summarised description of potential pollution incidents identified for the site that may cause *material harm* to the environment. The assessment includes defining the controls as **preventative (p)** or **mitigating (m)** in relation to managing the identified emergency scenarios.

ENV Operational Hazards	Inherent Risk	Controls		Residual Risk
		Preventative (P) / Mitigating (M)		
Water pollution <ul style="list-style-type: none"> Leachate contaminated stormwater Uncontrolled release from dams or OSD Hazardous chemicals and dangerous goods in stormwater Sediment in offsite stormwater system Fire suppressants in water containment Effluent contaminated stormwater 	Major	<ul style="list-style-type: none"> Stormwater capture and management system including tanks (P) (M) Leachate capture and management system including pits and tanks (P) (M) Effluent containment system (P) Onsite diversion and reuse systems for stormwater and leachate (P) Storm-mode (P) (M) Leachate management plan (P) (M) 	<ul style="list-style-type: none"> Chemical bunding, spill kits and management procedures (P) Sediment containment systems (P) Routine maintenance schedule (P) Water level monitoring (P) (M) Water quality monitoring (P) (M) Infrastructure condition assessments (P) Daily routine inspections (P) (M) Routine cleaning and road sweeping (P) (M) 	Moderate
Air pollution <ul style="list-style-type: none"> Particulate matter from material movement, processing activities and vehicles Toxic smoke from fire 	Severe	<ul style="list-style-type: none"> Fire prevention and waste process monitoring – visual and thermo imaging (P) Non-conforming waste procedures (P) Equipment inspection and routine maintenance schedules (P) 24/7 fire watch (P) (M) Suppression systems including rainbird sprinklers, water carts and misters (P) (M) Infrastructure design fire safety systems and essential measures (M) Firefighting mobile plant (M) 	<ul style="list-style-type: none"> Trained first response personnel (P) Water reuse and diversion system (P) (M) Site CCTV surveillance (P) Incoming materials suppression process (P) Conveyor misters and chute sprays (P) Operations control and process shutdowns (M) Dust monitoring program and dust gauges (P) (M) Weather station – wind indicator (P) 	Moderate
Odour <ul style="list-style-type: none"> Green waste / vegetation Leachate 	Moderate	<ul style="list-style-type: none"> Minimise volume and remove from site as soon as possible (P) Waste acceptance criteria and non-conforming waste procedures (P) 	<ul style="list-style-type: none"> Weather station – wind indicator (P) Contained tank and pipe system (P) Operational Environmental Management Plan (P) (M) 	Minor
Noise & Vibration <ul style="list-style-type: none"> Construction works Waste operations Waste transport 	Moderate	<ul style="list-style-type: none"> Construction management plans for construction works (P) (M) Consent operating hours compliance (P) 	<ul style="list-style-type: none"> Traffic management plan (P) (M) Monitoring during activities (P) Vehicle and plant maintenance (P) 	Incidental










13.3 Inventory of Environmental Pollutants

This table is a summary of the site inventory of pollutants, further detail can be found in the relevant area appendix.

Location	Items	Maximum Quantity	Pollutant type / health hazard
Recycling Centre	Non-putrescible solid wastes	9,000T at any one time	Airborne – particulate matter, smoke from fire event Water – contaminated stormwater and leachate Noise – plant and machinery Human health hazard – biological, inhalation
	Non-putrescible solid wastes	65,000T in any 12-month period	Airborne – particulate matter, smoke from fire event Water – contaminated stormwater and leachate Noise – plant and machinery Human health hazard – biological, inhalation

13.4 Hazardous Chemicals

This table is a summary of the types of hazardous chemicals located onsite. Hazardous Chemicals Registers detailing specific types, location and qualities can be found in the relevant *Area Appendix*.

									
Location	Corrosive	Explosive	Flammable	Harmful	Hazardous to health	Nature pollutant	Non-flammable gas	Oxidising	Toxic
Recycling Centre	✓	-	✓	-	✓	-	-	-	-
Bulk diesel and chemical storage	-	✓	✓	-	✓	✓	-	✓	-
Leachate/detention/interceptor tank	✓	-	-	-	-	✓	-	✓	-

13.5 Safety Equipment

The following safety equipment is available onsite to manage emergency and pollution incidents.

Type	Items
Fire	<ul style="list-style-type: none"> Street sweeper Mobile plant Fill and cover material Site Manual Call Point Fire Sprinklers Onsite water tanks Fire extinguishers & blankets Fire hose reels & hydrants Emergency stop buttons
Chemicals	<ul style="list-style-type: none"> Eye protection Gloves Respiratory protection Emergency shower and eye wash stations
Spills	<ul style="list-style-type: none"> Mobile plant (excavators) Fill and cover material Bunding General purpose spill kits Absorbent materials
Personal Protective Equipment	<ul style="list-style-type: none"> Safety footwear Eye protection Hard hats Gloves High visibility clothing Respiratory protection Wet weather gear
First Aid	<ul style="list-style-type: none"> First aid kits Defibrillators
Communications	<ul style="list-style-type: none"> UHF Radios Mobile phones

General	<ul style="list-style-type: none"> • Sump pumps • Generators • Portable lighting • Plant Emergency Stop Buttons 	<ul style="list-style-type: none"> • Mobile plant • Vehicle recovery chains/ straps/ shackles
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14 Emergency Response Methodology

14.1 Emergency Codes

To assist in the direct response to an emergency and to avoid unnecessary public attention, standardised emergency colour codes will be adopted for emergency communications. These codes are as per the industry standard outlined in AS3745-2010, *each example is tailored to Bingo’s operations.*

Emergency Type	<i>Example</i>	Colour
Fire and Smoke	<i>Landfill fire, RRC fire, plant fire, building fire.</i>	Red
Medical Emergency	<i>Serious injury or illness, such as an accident or medical episode.</i>	Blue
Internal Emergency	<i>Major spill, pollution event.</i>	Yellow
External Emergency	<i>Power outage, severe weather, local emergency event.</i>	Brown
Personal Threat	<i>Robbery, verbal & physical assault.</i>	Black
Bomb Threat	<i>Suspect object, telephone or written (mail & electronic).</i>	Purple
Safety	<i>Dangerous incident with the potential to escalate.</i>	Green
Radiation	<i>Unexpected radiation exposure.</i>	Grey
Evacuation	<i>Area evacuations and/or full site evacuation.</i>	Orange

IMPORTANT:

Codes can change during an emergency depending on the escalation or de-escalation of the situation.

For example:

- A Code Green can escalate into a Code Blue if the initial incident worsens, and people get seriously injured.
- A Code Purple can become a Code Orange if the threat requires evacuation.
- A Code Yellow can become a Code Red if the spill ignites and starts a fire.

14.2 The Response Framework

The development of each response has been designed to follow a similar action / reaction methodology to ensure consistency in the response approach.

IMPORTANT: *Not all situations require every step, but following the steps will ensure consistency.*

Danger – Determine the nature of the emergency and the danger to people, the environment, structures, or business operations. *And Don't Panic.*

Respond – Initial internal response undertaken by the *Emergency Control Organisation*. Generally, includes the *Emergency Response Team* to gain control of the situation, provide first response and reduce the potential impact (where possible).

Send – for help involves contacting the relevant emergency services.

Access to Areas – clear site access for relevant response parties. Evacuate required areas, manage traffic and people movements.

Buildings, Infrastructure & Resources – protect critical buildings and infrastructure, redeploy resource to maintain operations.

Communicate – notify relevant stakeholders.

Demobilisation and Recovery – Once the incident is under control by the emergency services, all non-essential response personnel can be redeployed to recovery. Ensuring site preservation for formal investigation (as required).

IMPORTANT NOTE:

This methodology is for guidance purposes to ensure the situation has been assessed in a clear and structured manner, similar to any first aid incident.

Based on the nature of the emergency the *Chief Emergency Warden* may decide to enact these steps in a different order or multiple steps at any one time.

The steps may need to be repeated if the situation changes.

For example: 000 may be called first if the nature of the emergency requires it or may have already been called by a person onsite. The *Chief Emergency Warden* should use the steps regardless of order.

14.3 The Response Structure

- Any person who witnesses or suspects an emergency is to **notify the relevant *Emergency Warden* immediately** via UHF or mobile phone stating:
 “**{Brief description of the emergency}**”
 “**{Location of the emergency}**”
- The *Emergency Warden* will immediately notify the *Chief Emergency Warden* and the *Emergency Control Organisation*.
- The *Emergency Control Organisation* will enact the appropriate response.

1) Danger:

- Assess the incident and remove people from danger.
DO NOT put yourself or others in danger.

**IF CRITICAL
DON'T WAIT
CALL 000**

2) Respond:

- Chief Emergency Warden* will announce activation of the *EPIRMP*.


**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE {colour} in {location}
WARDENS AWAIT INSTRUCTION”**

- Chief Emergency Warden* notifies the sites *Emergency Response Team*, *First Aiders* (if required) and *Nominal Roll Holder* (if required).
- Emergency Response Team* and *First Aiders* respond to the incident as trained. Not all response ACTIONS are detailed in this plan.

3) Send for HELP:

- Chief Emergency Warden* will nominate one person to contact the emergency services (if not already called) and send someone to meet them at the front gate.

4) Access to Areas:

- Traffic Controllers* are to divert all vehicles using the *Critical Traffic Control Points*  allow clear access for the *Emergency Response Team* and *Emergency Services*.
- Emergency Wardens* will evacuate people to *Emergency Assembly Points* and take the roll.
For Evacuations See CODE ORANGE.
- Nominal Roll Holders* will alert *Emergency Wardens* of vehicles who weighed in for their area.

5) Building, Infrastructure & Resources:

- Emergency Response Team* to protect critical buildings and infrastructure where safe to do so (e.g., buildings, plant & machinery, pipework, services, chemical storage etc.)
- Resources to be redeployed to maintain business operations (where able).

6) Communicate:

- Point Person* to relay information to the *Emergency Management Team*.
- Contact relevant local stakeholders and authorities.

7) Demobilise and Recovery:

- Non-essential personnel* to be redeployed for operational recovery.

15 Emergency Responses by Code

15.1 Fire and Smoke Emergency Response

CODE RED


**IF CRITICAL
DON'T WAIT
CALL 000**

- 1) Danger:**
 - Identify source and type of fire, and its potential impact.
 - Remove people from immediate area.
- 2) Respond:**
 - Activate *EPIRMP*.

**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE RED in {Area}
RESPONSE TEAM REQUIRED
WARDENS AWAIT INSTRUCTION”**

- *Emergency Response Team* initiate first response as trained (examples below).

Landfill Fire	MPC Fire	Building Fire	Plant & Machinery	Hazardous Chemical
Hose or extinguisher	Hose or extinguisher	Hose reel, extinguisher	Extinguisher	Extinguisher
Watercart	Drench with watercart / canon	Watercart / hose reel	Watercart / hose reel	Smother with material
Spread material and expose	Spread material and expose			
Smother with fill material	Activate MCP			

- 3) Send for Help:**
 - Contact *Emergency Services* (if not already done).
- 4) Access to Areas:**
 - *Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles).
 - Evacuate areas (where required) and take roll (people & vehicles). 
 - **For Evacuations See CODE ORANGE.**
 - Prepare site access for *Emergency Service* to the incident area, hydrants and fill points.
- 5) Buildings, Infrastructure & Resources:**
 - Stop fire spreading to buildings/structures, plant/equipment or surrounding materials.
 - Prevent damage to pipework, service utilities, assets.
 - If able, contain run-off near stormwater drains (block, dam, or divert).
 - Adjust operations to suit – waste diversions, staffing of areas.
- 6) Communicate:**
 - Notify *Emergency Management Team*.
 - Contact local stakeholders warning of smoke hazard.
 - Notify Authorities.
- 7) Demobilise and Recovery:**
 - *Non-essential personnel* to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.)

15.2 Medical Emergency Response

CODE BLUE

IF CRITICAL
DON'T WAIT
CALL 000

8) Danger:

- Identify type of incident and response required.
- Remove other people from immediate area.

9) Respond:

- Activate *EPIRMP*.

**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE BLUE in {Area}
FIRST AIDERS REQUIRED
WARDENS AWAIT INSTRUCTION”**

- *Emergency Response Team* initiate first response as trained (examples below).

First Aiders	Emergency Response Team
• Danger – check for danger to administer first aid	• Plant isolations and shut-downs isolations
• Response – check for response of the person	• Traffic control
• Send for help – contact emergency services	• Waste diversions
• Airways – check persons airways are clear	
• Breathing – check for breathing	
• CPR – start CPR	
• Defib – apply defibrillator.	

10) Send for Help:

- Contact *Emergency Services* (if not already done)

11) Access to Areas:

- *Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles).
- Evacuate areas (where required) and take roll (people & vehicles).



For Evacuations See CODE ORANGE.

- Prepare site access for *Emergency Service* to the incident area.
- Remove ALL non-essential people from the area.

12) Buildings, Infrastructure & Resource:

- Adjust operations to suit – waste diversion, staffing areas.

13) Communicate:

- Notify *Emergency Management Team*.
- Notify Authorities.

14) Demobilise and Recovery:

- *Non-essential personnel* to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.)

15.3 Internal Emergency Response

CODE YELLOW

IF CRITICAL
DON'T WAIT
CALL 000

1) Danger:

- Identify the type of spill or pollution incident and its potential impacts.
- Remove people from immediate area.

2) Respond:

- Activate *EPIRMP*.

**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE YELLOW in {Area}
RESPONSE TEAM REQUIRED
WARDENS AWAIT INSTRUCTION”**

- *Emergency Response Team* initiate first response as trained (examples below).

Chemical Spill	Leachate Spill	Uncontrolled Dam Release	Airborne Particulate / Odour
Contain spill – absorb, dam or pump to containment vessel.	Contain spill – absorb, dam or pump to holding tank or LTP.	Increase recirculation to drenchers and water carts.	Dust suppression – misters, water carts, rain birds.
	Recirculate to landfill.	Storm mode.	Decrease production.
		Monitor and test.	Halt production.

3) Send for Help:

- Contact *Emergency Services* (if not already done).

4) Access to Areas:

- *Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles).
- Evacuate area (where required) and take roll (people & vehicles).



For Evacuations See CODE ORANGE.

- Prepare site access for *Emergency Service* and *Emergency Response Team*.
- Remove ALL non-essential people from the area.

5) Buildings, Infrastructure & Resources:

- Stop chemical or leachate from entering stormwater system (block, dam, or divert).
- Use storm-mode to reduce dam levels.
- Pump direct to sewer
- Adjust operations to suit – waste diversions, staffing areas.

6) Communicate:

- Notify *Emergency Management Team*.
- Contact local stakeholders warning of smoke hazard.
- Notify Authorities.

7) Demobilise and Recovery:

- *Non-essential personnel to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.)*

15.4 External Emergency Response

CODE BROWN

1) **Danger:**

- Identify the type of incident and its potential impact on the site and its operations.

2) **Respond:**

- Activate *EPIRMP*.

“EMERGENCY EMERGENCY EMERGENCY

THIS IS NOT A DRILL

CODE BROWN


WARDENS & RESPONSE TEAM AWAIT FURTHER INSTRUCTION”

- *Emergency Response Team* initiate first response as required. Prepare for potential escalation.

3) **Send for Help:**

- Make contact with *Emergency Services* (if not already done).

4) **Access to Areas:**

- *Traffic Controllers* go to *Critical Traffic Control Points* and direct traffic (people & vehicles). 
- Evacuate work areas to *Emergency Assembly Points*, take roll (people & vehicles) and wait instruction.
- Prepare site for *Emergency Services* or evacuation calls.

For Evacuations See CODE ORANGE.

5) **Buildings, Infrastructure & Resources:**

- Prepare critical service generators (as needed).
- Prepare backup manual processes for operation continuity (as needed).
- Adjust operations to suit – waste diversion, staffing areas.

6) **Communicate:**

- Notify *Emergency Management Team*.
- Await communications from external stakeholders.
- Notify Authorities.

7) **Demobilise and Recovery:**

- *Non-essential personnel* to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.).

15.5 Personal Threat Emergency Response

CODE BLACK

1) Danger:

- Identify type nature of the threat and potential consequences.
Check for weapons, are they on drugs, how many people are there?
- Remove other people from immediate area, if possible.

**IF ABLE
DON'T WAIT
CALL 000**

2) Respond:

- Activate *EPIRMP*.

**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE BLACK in {Area}**

“WARDENS, RESPONSE TEAM & FIRST AIDERS AWAIT INSTRUCTION”

- Emergency Response Team* initiate first response as required. Prepare for potential escalation.

Robbery Weighbridges	Assault
Activate Emergency Call Button, if safe to do so.	Lock yourself in (if able).
Stay calm and comply with demands.	Stay calm, don't engage and use positive language to defuse the situation.
Take note special characteristics – height, build, ethnicity, voice, marking (tattoos, moles etc.)	Take note special characteristics – height, build, ethnicity, voice, marking (tattoos, moles etc.)

3) Send for Help:

- Contact Emergency Services (*if not already done*).

4) Access to Areas:

- Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles).
- Evacuate areas (where required) and take roll (people & vehicles).
- For Evacuations See CODE ORANGE.**
- Prepare site access for *Emergency Service* to the incident area.
- Remove ALL non-essential people from the area.



5) Buildings, Infrastructure & Resource:

- Adjust operations to suit – weighbridge diversion, staffing areas.

6) Communicate:

- Notify *Emergency Management Team*.

7) Demobilise and Recovery:

- Non-essential personnel to be redeployed for operational recovery. Do not disturb the site unless there is an *ongoing risk (safety, environmental etc.)*.

15.6 Bomb/Substance Threat Emergency Response

CODE PURPLE

1) Danger:

- Identify the nature of the threat and its potential impact.
- Remove people from suspect area.

2) Respond:

- Activate *EPIRMP*.

IF CRITICAL
DON'T WAIT
CALL 000

**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE PURPLE in {Area}
WARDENS & RESPONSE TEAM AWAIT INSTRUCTION”**

- *Emergency Response Team* initiate first response as required. Prepare for potential escalation.

Suspect Object	Telephone Threat	Written Threat (mail / electronic)
Cordon off area.	Complete <i>Threat Checklist</i> .	Keep item secure, bag if able.
Do not touch or move item.		
Monitor from a distance.		

3) Send for Help:

- Contact *Emergency Services*.

4) Access to Areas:

- *Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles).
- Evacuate areas (where required) and take roll (people & vehicles).
- ***For Evacuations See CODE ORANGE.***
- Prepare site access for *Emergency Service* to the suspect area.



5) Buildings, Infrastructure & Resource:

- Adjust operations to suit – waste diversion, staffing of areas.

6) Communicate:

- Notify *Emergency Management Team*.

7) Demobilise and Recovery:

- Non-essential personnel to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.).

15.7 Safety Emergency Response

CODE GREEN

1) **Danger:**

- Identify the hazard or hazardous situation.
- Remove people from immediate area.

2) **Respond:**

- Activate *EPIRMP*.

**IF CRITICAL
DON'T WAIT
CALL 000**


**“EMERGENCY EMERGENCY EMERGENCY
THIS IS NOT A DRILL
CODE GREEN in {Area}
WARDENS AWAIT INSTRUCTION”**

- *Emergency Response Team* initiate first response (shut-downs, traffic control, waste diversions, vehicle incident) as required. Prepare for potential escalation.

3) **Send for Help:**

- Contact *Emergency Services* (if not already done).

4) **Access to Areas:**

- *Traffic Controllers* to *Critical Traffic Control Points* and direct traffic (people & vehicles) 
- Evacuate areas (where required) and take roll (people & vehicles).

For Evacuations See CODE ORANGE.

- Prepare site access for *Emergency Service* to the unsafe area.
- Remove ALL non-essential people from the area.

5) **Buildings, Infrastructure & Resource:**

- Adjust operations to suit – waste diversion, staffing areas.

6) **Communicate:**

- Notify *Emergency Management Team*.
- Notify Authorities.

7) **Demobilise and Recovery:**

- Non-essential personnel to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.).

15.8 Radiation Incident

CODE GREY

**IF CRITICAL
DON'T WAIT
CALL 000**

If an unintended or unexpected radiation exposure (X-ray) occurs, or suspected to occur then the following procedure must be followed:

1) Danger:

- As quickly as possible, switch off the apparatus at the main power supply or pressing the emergency power off button next to the control panel.
- Remove people from immediate area.


2) Respond:

- Take steps to prevent inadvertent energising of the malfunctioning device, for example by tagging and sign posting to not to use the equipment.
- If during an incident, a person is exposed to the intense primary X-ray beam, then they should be referred to suitable medical examination.

3) Send for Help:

- Contact *Emergency Services (if required)*.

4) Access to Areas:

- *Traffic Controllers to Critical Traffic Control Points* and direct traffic (people & vehicles). 
- Evacuate areas (where required) and take roll (people & vehicles).
For Evacuations See CODE ORANGE.
- Remove ALL non-essential people from the area.

5) Buildings, Infrastructure & Resource:

- Adjust operations to suit – waste diversion, staffing areas.
- Following an incident, X-ray device must not be used until:
 - Repaired
 - RSO has checked that all safety features are adequately functional
 - The Licensee has authorised its use

6) Communicate:

- As soon as possible report the incident to the RSO, or the Person Responsible
- All radiation incidents must be reported to the regulatory authority, NSW EPA
- Notify *Emergency Management Team*.

7) Demobilise and Recovery:

- Non-essential personnel to be redeployed for operational recovery. Do not disturb the site unless there is an ongoing risk (safety, environmental etc.).

15.9 Evacuation

CODE ORANGE

Chief Emergency Warden

- Instruct *Area Emergency Wardens* to evacuate their area.
- Liaise with *Emergency Control Organisation* for updates on individual area evacuations.
- Liaise with *Emergency Services*.

Area Emergency Wardens

- Instruct all workers to move to their areas *Emergency Assembly Points* and wait for further instruction.
- Nominate a person(s) to assist *People with Disabilities* in the evacuation.
- Grab sign-on list and take to the *Emergency Assembly Points*.
- Perform a sweep of their area to ensure everyone is alerted.
- Take the roll, ticking off everyone in that area.
- Liaise with the *Nominal Roll Holder* for any vehicles in their area.
- Notify the *Chief Emergency Warden* if any person or vehicle cannot be found.
- Notify the *Chief Emergency Warden* when all personnel are accounted for.
- Await further instruction from the *Chief Emergency Warden* or *Emergency Services*.

Emergency Response Team – Traffic Controllers

- Communicate with vehicles and pedestrians directing their safe travel.
- Ensure pedestrians and vehicles are separated.

Nominal Roll Holder

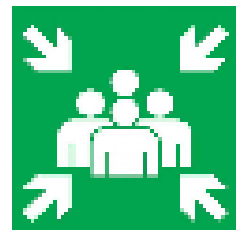
- Obtain details of vehicles by weigh-in category.
- Notify *Area Emergency Warden* of vehicles allocated to their area.
- Assist in tracking down unidentified vehicles.

First Aiders

- Grab first aid kit & defib (if applicable) and take to *Emergency Evacuation Points*.
- Provide first aid if required.

Workers, Contractors & Visitors

- Follow directions of *Area Emergency Wardens* and help others if required.
- Leave all work items, equipment, and non-essential personal items.



16 Post-Incident

16.1 Site Preservation

Following an incident, the site may need to be preserved to allow access to regulatory authorities for investigation. Confirmation must always be sought from the authority to avoid penalties and fines.

The *Emergency Control Organisation* will:

- Wait for control handover from the *Emergency Services*.
- Assess the area and make-safe without disturbance.
- Barricade the area to ensure no one enters or disturbs the site.
- Await confirmation from the authorities and prepare for recovery operations.

16.2 Incident Recovery

Site Assessment

The *Emergency Management Team* and *Emergency Control Organisation* will undertake a site inspection as soon as practical after the incident. The inspection is to identify what needs actioning before business-as-usual operations can take place, including but not limited to:

- Monitoring and testing of pollutants.
- Site clean-up activities.
- Repairs to damaged infrastructure.
- Maintenance and repair of equipment used in emergency response.
- Re-testing of emergency equipment.
- Relocation of workers.
- Changes to traffic management.
- Additional resource requirements.

Worker Assessment

The *Emergency Management Team* will along with *BINGO People and Culture* will ensure all personnel affected by the emergency response incident have resources available to aid their personal recovery from the incident.

Contact *BINGO People and Culture* representative for more details.

16.3 Incident Debrief

Following an activation of the EPIRMP due to an incident response the *Emergency Planning Committee* will initiate an incident debrief as per *Section 10* of this plan.

The incident debrief will occur as soon as reasonably practicable following the post-incident recovery requirements.

Time may be provided to ensure all key stakeholders have representation.

Undertake the debrief using the *EPIRMP Debrief Form* to ensure consistency.

Following the debrief ensure learnings are communicated to key stakeholders including, the wider BINGO group, workers, contractors, emergency services providers, and any other relevant parties.

16.4 Incident Reporting

Following an EPIRMP incident, all incidents are to be reported as per BINGO incident reporting procedure.

Appendix A Emergency Contacts

UHF Channels		
UHF 12 – Artarmon General		
BINGO Emergency Control Organisation		
Chief Emergency Warden	Site Manager	UHF radio
Emergency Warden - General Areas	Site Manager	UHF radio
Emergency Warden - RRC	Site Manager	UHF radio
Nominal Roll Holder	Area Supervisor and Weighbridge Attendant	UHF radio
BINGO First Aiders		
Junaidi Ibrahim	0407 086 166	Isabella Minty
		UHF 12
BINGO Point Person(s)		
Head of Safety and ESG Assurance	Ros Dent	0416 685 615
Safety Manager	Tom Davison	0437 963 948
Emergency Services		
Fire, Ambulance, Police	000	112 mobiles
Local Police – Chatswood Station	9414 8499	
NSW Fire Service – Lane Cove	9493 1061	
Electricity – Energy Australia	131 388	
Water & Wastewater – Sydney Water	132 090	
State Emergency Service (SES)	132 500	
Poisons Information Centre	131 126	
Royal North Shore Hospital – 17km	9926 7111	
Artarmon Medical Centre – 8km	9411 5858	
Relevant Authorities		
Willoughby City Council	9777 1000	
NSW EPA	131 555	
SafeWork NSW	131 050	
Secretary (based on Department of Planning, Housing and Industry)	via the Major Projects portal	

Appendix B Sensitive Receptors

Site Diagram

Area within red dotted line below indicates location of neighbours to be notified initially via door knock following decision to notify. (Bingo site highlighted yellow)

NOTE: Notification area may be extended by emergency services / authorities following assessment of risk.



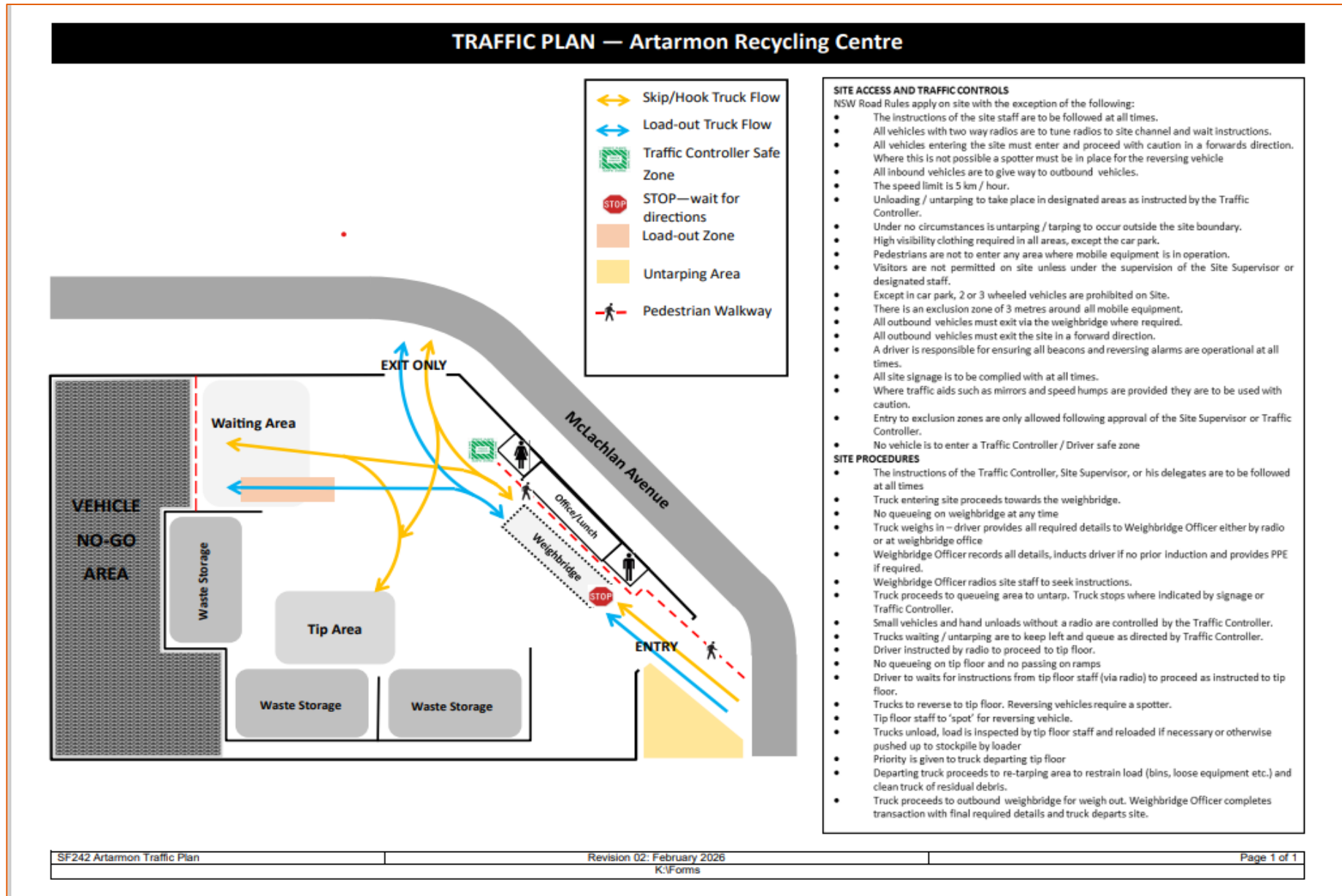
Appendix C General Site Aerial

Emergency Diagrams

Hazardous Chemicals Register



Appendix D Traffic Management Plan



Appendix E Emergency Evacuation Diagram

